



# NEWS

## *Treasurer and Tax Collector Joseph Kelly*

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 28, 2016

### **FOR IMMEDIATE RELEASE**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111.

**JOSEPH KELLY**, Los Angeles County Treasurer and Tax Collector, reminds property owners that the second installment of the 2015-16 property taxes becomes delinquent if not received by 5:00 p.m. or United States Postal Service (USPS) postmarked on or before April 10, 2016. Since April 10 falls on a Sunday, the delinquency date is extended to April 11, 2016. "To avoid late penalties, taxpayers should not wait until the statutory deadline; please pay early" says Treasurer and Tax Collector Kelly.

Taxpayers can obtain the amount due on any parcel from the Treasurer and Tax Collector's website at [ttc.lacounty.gov](http://ttc.lacounty.gov) or by calling the toll-free Property Tax Automated Telephone System at 1(888) 807-2111, where information is available 24 hours a day, 7 days a week.

**Pay Online** – To make payments online, go to [lacountypropertytax.com](http://lacountypropertytax.com), and select "Pay Online" under "Payment Options." There is no charge for electronic check payments. Taxpayers will need to use a Personal Identification Number (PIN), which is printed on the Annual Secured Property Tax Bill, to complete the transaction. Each transaction is limited to \$999,999.99.

Taxpayers may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or Visa Debit card. However, there are processing fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$99,999.99, including all service fees. Electronic payments can be made 24 hours a day, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

**By Mail** – Taxpayers are advised to use the envelope enclosed with their Annual Secured Property Tax Bill and include the second installment payment stub from the bill. Do not attach staples, clips, tape, or correspondence. Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. If mailing payments near the delinquency date, taxpayers should make sure to obtain a Certificate of Mailing from the USPS to reflect a timely payment. If a payment is received after the delinquency date, with no postmark, the payment is considered late and penalties will be imposed, in accordance with State law. Taxpayers who send a payment by mail are cautioned that the USPS only postmarks certain mail depending on the type of postage used, and may not postmark mail on the same day deposited by a taxpayer. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important related information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at [ttc.lacounty.gov/Proptax/Postmarks.htm](http://ttc.lacounty.gov/Proptax/Postmarks.htm).

Taxpayers may use an Internal Revenue Service designated delivery service (only Federal Express or United Parcel Service) to mail payments, properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. Pacific Time on the next business day after the effective delinquency date. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

**Pay by Credit Card or Visa Debit Card over the Telephone** – Credit card (American Express, MasterCard, and Visa) and Visa Debit card payments are accepted over the telephone through a third-party vendor who charges a fee to utilize this service. To pay by telephone, call toll-free 1(888) 473-0835. Taxpayers will need their Electronic Fund Transfer (EFT) Number and a credit card or Visa Debit card to complete the transaction. Please retain the confirmation number for future reference. Each transaction is limited to \$99,999.99.

**Pay in Person** – Cash or check is accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Make payments early to avoid long waits at the cashier windows.

On Friday, April 8, 2016, and Monday, April 11, 2016, the Treasurer and Tax Collector's personnel will also receive payments at 335A East Avenue K-6, Lancaster, California 93535, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time. Payments must be made by check, money order or cashier's check. No cash payments are accepted at this location.

**Online Banking or Bill Payment Services** – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties exclusively based on the date we receive payments.

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